

Practice Profile 2011

Evidence of infrastructure and training capacity

Practice name	Flagstaff Hill Medical Centre		
ABN	84 3356 81202		
Address	1 Ridgway Drive, Flagstaff Hill SA 5159 view Google Map		
Phone number	08 8270 1194		
Fax number	08 8370 7668		
Web address	flagstaffhillmedicalcentre.com.au		
Principal contact name	Helen Siegertsz- Practice Manager		
ASGC-RA classification*	RA 1		
Outer metropolitan	Yes		
RACGP teaching site	Yes	L1	L2
ACRRM teaching site	Yes/No		
RACGP accredited	Yes		
ACRRM accredited	Yes/No		
AGPAL accredited (or equivalent)	Yes		
Public liability insurance	Yes	Name of insurer: Guild	Date of renewal: November 2011

Location

Description of practice location	Our medical centre is located opposite the Flagstaff Hill Shopping Centre which has facilities such as a bakery, deli, pharmacy, florist and Foodland supermarket. Flagstaff Hill is a green leafy suburb set in the foothills south of Adelaide. It is a few minutes by car to Flinders Medical Centre and 20 minutes drive from the CBD. The practice catchment area includes Flagstaff Hill, Happy Valley, Aberfoyle Park, Woodcroft and adjacent suburbs.
Health and medical information about the region	There is a broad range of patients in all age groups with many younger families having now moved into the area. The nurses roles have expanded over the past five years including doing many immunisations, GPMPs and chronic disease management. The morbidity of our population consists mainly of chronic lifestyle diseases such as obesity, Type 2 diabetes, hypertension and heart disease. Asthma is common as are childhood illnesses and emotional disorders. There is a small number of immigrants from around the world
Practice type and size	Family medical practice with two owner principals, 3 GPs (1 full time and 2 part time) and a registrar (full time). We always endeavour to have a registrar when possible as our medical centre has a long association with training facilities. We also have a student from Flinders Medical Centre when able. The practice employs a practice manager, 5 receptionists and 3 Registered Nurses. We have over 5000 active patients with a socio-economic and age demographic close to the Australian average.

Clinic Services

Clinic hours	Mon, Tues & Thurs - 8.00- 6.00 Wed 8.00- 7.00 Fri 8.00- 5.00 Sat 8.30 – 11.00
Are home visits provided?	Yes - as needed
Is an after-hours/weekend service provided?	Yes
If no, is a locum service provided?	Yes/No
Is hospital in-patient care provided?	No

Practice Profile 2011

Are nursing home visits provided?	Yes
What access to specialists and other health professionals is available?	The area is well serviced by physiotherapists, podiatrists, psychologists, dieticians, dentists and chemists. Many allied health professionals are in separate facilities adjacent to us. Flinders Private and Noarlunga Hospitals admit medical, surgical, obstetric and paediatric patients. Flinders Medical Centre is our nearby tertiary referral centre.
Aspects of medicine in your practice that will be a feature of registrar training	The doctors and staff at Flagstaff Hill Medical Centre are committed to providing comprehensive family and primary health care including preventative medicine and management of chronic illness. The practice conducts dedicated programs for diabetes, aged care, hypertension, coronary heart disease and paediatric immunisation. There is shared antenatal care. Colorectal screening for colon cancer is encouraged. The removal of lesions and skin neoplasms (including flaps where appropriate) is carried out and the practice encourages registrars to become proficient in these skills. Dr John Guy examines and teaches about retinae in diabetes. Home and aged care facility visiting is a part of the service and is expected of registrars. Mental health and its management is an interest of some of our GPs.

Details of practice support

On-site and after-hours supervision to meet professional standards	There are two qualified supervisors: Dr John Guy and Dr Cate Price. Dr Werner Linde and Dr Firozmeen Khan are also available as support.
Provision is made for registrars to attend education activities	Registrars are requested to inform us as soon as possible about any time off they require for educational purposes.
Access to clinical resources/reference materials	The practice is fully computerised and registrars are able to access the internet as well as other reference materials on site.
Adequate consulting space, IT facilities and equipment for registrar	Due to the size of the practice, we are unable to offer registrars dedicated consulting rooms. We do try to keep movement between offices at a minimum.
Appropriate space available for teaching purposes	There are a number of spare work stations throughout the practice. The two supervisors have large consulting rooms which have adequate space for training purposes.

Expectations of registrar workload

Workload of registrar monitored and managed to ensure a balanced patient base	Patients per hour 3 – 4
---	----------------------------

Facilities offered by practice

Friendly and caring support from staff
 Reception renovations in June 2011
 Modern well equipped consulting rooms with internet access
 New phone system (2011) and new computers (2011)
 All computers linked via server
 Best Practice software
 Fully computerised accounts and medical records
 Appointments can be made online through our website
 Well maintained and modern website used by many of our patients
 Monthly newsletters written by the practice
 Commitment by practice to provide high quality medical care and service to patients
 Belief in balance between work and home life- flexible work arrangements including ability to have a remote login
 Assistance provided for procedures by experienced Registered Nurses
 Liquid N2 for cryotherapy
 Obstetric and arterial Doppler

Practice Profile 2011

Loupe and Panoptic ocular examination equipment
 ECG- interpretive via laptop
 Spirometry
 Point of care testing- INR, lipids and BGL
 Well equipped treatment room for procedures

Technical information

Name of principal supervisor/trainer	Dr John Guy	
Qualifications	MBBS MRCGP (UK) DRCOG (UK)	
Full and unrestricted registration with the Medical Board of Australia	Yes	
FRACGP member	Yes/No	
RACGP member	Yes/No	
FACRRM member	Yes/No	
ACRRM member	Yes/No	
Vocational registration status	Accredited	
Experience, including number of full time years in general practice	30+ years Extensive experience in UK and Australian general practice: Aboriginal and migrant health; interest in diabetes and chronic disease management; clinical teacher at Flinders Medical School	
CPD status achieved 2008 - 2010	Yes	
Professional medical indemnity insurance	Yes Name of insurer: MIGA	Date of renewal: June 2012
Practice profile - date of review	31 July 2011	

Other supervisors

Name of principal supervisor/trainer	Dr Cate Price	
Qualifications	MBBS FRACCGP Dip RACOG	
Full and unrestricted registration with the Medical Board of Australia	Yes	
FRACGP member	Yes/No	
RACGP member	Yes/No	
FACRRM member	Yes/No	
ACRRM member	Yes/No	
Vocational registration status	Accredited	
Experience, including number of full time years in general practice	10 years	
CPD status achieved 2008 - 2010	Yes	
Professional medical indemnity insurance	Yes Name of insurer: MIGA	Date of renewal: June 2012
Practice profile - date of review	31 July 2011	

*RA1 – major cities of Australia

RA2 – inner regional Australia

RA3 – outer regional Australia

RA4 – remote Australia

Practice Profile 2011

RA5 – very remote Australia

Modified 9 November 2011